



September 8, 2005

# News Release

## **USCIS NOTIFIES I-90 APPLICANTS OF PROCESS CHANGE**

*Certain Applicants must file their applications at a Service Center/National Benefits Center*

Washington, DC – U.S. Citizenship and Immigration Services (USCIS) is announcing changes to the Form I-90 filing process to correct previous USCIS errors on an expedited basis without charging applicants an additional filing fee. USCIS will apply this process to errors in production and delivery of permanent resident cards, including those received through the immigrant visa process.

Because USCIS' current systems for permanent resident card replacement cannot accommodate these changes, an alternative process has been established for the benefit of customers affected by a USCIS error. All applicants filing a Form I-90 (Application to Replace a Permanent Resident Card) with Application Reason "b" (*My authorized card was never received*) **or** "d" (*My card was issued with incorrect information because of a USCIS administrative error*) under Part 2, Section 2 of the I-90 application, should follow these guidelines in order to receive expedited processing without paying additional fees:

- **Form I-90 with Application Reason "b" (*My authorized card was never received*)** – Applicants must mail their I-90 applications with supporting documentation to the USCIS Service Center or National Benefits Center (NBC) that processed the application that led to the most recent permanent resident card. The addresses for these centers are shown at the end of this announcement.

In addition to the I-90 application, applicants are encouraged to send a copy of the I-797 (Notice of Action) issued for the application that led to the most recent issuance of the permanent resident card.

**Fee(s)** - None. Please note that I-90 applications submitted with Application Reason "b" do NOT require the \$70.00 biometrics fee **or** the base application fee.

Applicants who have moved from the address last provided to USCIS in the application process that led to the permanent resident card, or who had provided an incorrect address to USCIS in that process, may not use this special replacement process and must file an I-90 using the normal process with filing fee and biometric fee.

- **Form I-90 with Application Reason “d”** (*My card was issued with incorrect information because of a USCIS administrative error*) – Applicants must mail their I-90 applications with supporting documentation to the USCIS Service Center or National Benefits Center (NBC) that processed the application that led to the most recent permanent resident card. The addresses for these centers are shown at the end of this announcement.

In addition to the new I-90 application, applicants are required to send the **original** I-551 card containing incorrect information, and documentation that supports the requested correction.

**Fee(s)** - None. Please note that I-90 applications submitted with Application Reason “d” do NOT require the \$70.00 biometrics fee or the base application fee.

USCIS will confirm that the information on the permanent resident card is not consistent with the application that led to the permanent resident card; and if no inconsistency is found, USCIS will reject the request for free replacement. Applicants seeking to correct a card based on applicant error must file an I-90 using the normal process with filing fee and biometrics fee.

Effective today, applicants who file an I-90 Application to Replace a Permanent Resident Card using Application Reason “b” or “d” should NOT file their applications via the Direct Mail Program or the e-Filing system. All I-90 applicants, with Application Reasons other than “b” and “d,” shall continue to file their applications via the Direct Mail Program or the e-Filing system, with appropriate fees.

**NOTE:** There may be applicants who filed a Form I-90 with Application Reason “b” or “d” on or after May 31, 2005, who are eligible for a refund.

- If the payment for your I-90 application with Application Reason “b” or “d” filed on or after May 31, 2005 has already been processed by the USCIS, where the error was determined to be a USCIS error, you may request a refund by calling the USCIS National Customer Service Center.
- If the payment for your I-90 application with Application Reason “b” or “d” filed on or after May 31, 2005 has not been processed by the USCIS, where appropriate, your payment will be returned to you and USCIS will forward your I-90 application to the appropriate Service Center for processing.
- If you filed an I-90 application with Application Reason “b” or “d” on or after May 31, 2005 without payment, USCIS will forward your I-90 application to the appropriate Service Center for processing.

The following addresses should be used by applicants mailing their I-90 applications with supporting documentation to the USCIS Service Center or National Benefits Center (NBC) that processed the application that led to the most recent permanent resident card:

California Service Center  
Attn: I-90 “b” or “d”  
P.O. Box 10090  
Laguna Niguel, CA 92607-1009

Texas Service Center  
Attn: I-90 “b” or “d”  
P.O. Box 851983  
Mesquite, TX 75185-1983

National Benefits Center  
Attn: I-551 Corrections  
705B SE Melody Lane, Box 2000  
Lee’s Summit, MO 64063

Nebraska Service Center  
Attn: I-90 “b” or “d”  
PO Box 87090  
Lincoln, NE 68501-7090

Vermont Service Center  
Attn: I-90 “b” or “d”  
75 Lower Welden Street  
St. Albans, VT 05479-0001

I-90 applicants with questions regarding this notice should contact the USCIS National Customer Service Center (NCSC) toll-free at 1-800-375-5283 or TTY 1-800-767-1833.

– USCIS –

On March 1, 2003, U.S. Citizenship and Immigration Services became one of three legacy INS components to join the U.S. Department of Homeland Security. USCIS is charged with fundamentally transforming and improving the delivery of immigration and citizenship services, while enhancing our nation's security.